

HR Solutions & Services (HRSS)

Training Programs

- Supervision within the Law (8 hours)
- Avoiding Jeopardy: Making Employment Decisions Within the Law (3 hours)
 - Interviewing Within the Law (3 & 4 hours)
 - Advanced Interview Skills Workshop (3 & 4 hours)
 - Handling Performance Problems Within the Law (3 & 4 hours)
 - Fair, Square & Legal: Safe Documentation Practices(3 & 4 hours)
 - Hitting the Bullseye: Harassment Prevention for Supervisors (2 & 3 hours)
- Staying on Target: Harassment Prevention Refresher for Supervisors (2 & 3 hours)
 - Hitting the Bullseye: Harassment Prevention for Non-Supervisors (2 & 3 hours)
- Staying on Target: Harassment Prevention Refresher for Non-Supervisors (2 & 3 hours)
 - Preventing Customer Discrimination Complaints (3 & 4 hours)
 - Ethics in the Workplace (4 hours)
 - Making Sound Ethical Decisions in the Workplace (8 hours)
 - Wage & Hour Compliance Workshop (3 hours)
- Effectively Handling ADA Accommodations for Employees & Applicants (3 hours)
 - Workplace Violence Prevention (3 & 4 hours)
 - Diversity in the Workplace (3 & 4 hours)
 - Diversity Awareness Skills Workshop (8 hours)
 - Managing Generational Differences (3 & 4 hours)
 - Managing Diverse Work Groups (3 hours)
- Coaching Employees for Improved Work Performance (4 & 8 hours)
 - Effective Team Building Skills (4 & 8 hours)
 - Leadership Skills Workshop (8 & 16 hours)
 - Exceeding Customer Expectations (4 hours)
 - Handling Difficult Customers (4 hours)
 - Basics of Workplace Investigations (3 hours)
 - Workplace Investigations Workshop (8 hours)
 - Effective Facilitation Skills (4 & 8 hours)
 - Train-the-Trainer Workshops (8, 16 & 24 hours)

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